



PROVIDER ALERT

Authorization Requirements Frequently Asked Questions

June 23, 2020

On June 13, 2020, Optum Maryland released the “Status of Authorization Requirements” Provider Alert which detailed an update to authorization requirements for dates of service January 1, 2020 – June 30, 2020, and from July 1, 2020 onwards.

In response to the questions received from the Provider community, Optum Maryland has produced a Frequently Asked Questions document relating to the current authorization requirements.

Click [here](#) to view the Authorization Requirements Frequently Asked Questions document.

Click [here](#) to view the Status of Authorization Requirements Provider Alert.

If you have questions about the information contained in this alert, please contact marylandproviderrelations@optum.com.

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team